

Ardan

contact details

SALES ENQUIRIES

James Parsons - Head of Sales

E james.parsons@ardan-international.com

T +971 (0)50 718 5089

Monday to Friday (based in Dubai)

Leon Sears - Head of Sales - Americas

E Leon.Sears@ifg-ltd.com

T +507 6485 1762

Monday to Friday (based in Panama)

Alan Blackburne - UK & Europe Sales Manager

E alan.blackburne@ardan-international.com

T +44 (0)7919171604

Monday to Friday (based in UK)

Liz Munyard - Regional Account Manager

E liz.munyard@ardan-international.com

T +971 (0)56 177 7484

Monday to Friday (based in Dubai)

/ Pre-sales related enquires

Sales Support

E sales@ardan-international.com

T +44 (0)1624 638800

/ Terms of Business – setup/queries

/ Platform support and training

/ Platform demonstrations

NEW BUSINESS

E newbusiness@ardan-international.com

/ New business applications or queries

/ Additional investment applications or queries

INVESTMENT SERVICES

E investment.services@ardan-international.com

/ Investment services/dealing

/ Dividends

/ Corporate Actions

/ Dealing and settlements

CASH

E Ardan.cash@ardan-international.com

/ Cash Deposit queries

/ Proof of Transfer

SERVICING

E servicing@ardan-international.com

/ Fee payments

/ Existing portfolio queries

/ Change of adviser

/ Withdrawals and closures

NEW ASSET REQUESTS

New assets should be requested within the online Platform trading screens by users with trading rights.

Follow up queries should be sent to:

E ardan.assets@ardan-international.com

ASSET TRANSFER ENQUIRIES

E ART@ardan-international.com

/ Asset transfers

PLATFORM ENROLMENT ENQUIRIES/ONLINE ISSUES

E enrol@ardan-international.com

/ Enrolments

/ Log-in queries

TECHNICAL QUERIES

E technical@ardan-international.com

Ardan International Limited, Royal Court, Castletown, Isle of Man, IM9 1RA, British Isles.

T +44 (0) 1624 638800 (Monday to Friday, 8.30am to 5pm GMT)

www.ardan-international.com

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